Business Rates Quick Check terms of use

Version 1.0, November 2026

These terms apply to the Business Rates Quick Check (the "Quick Check"), a free prompt and guide provided by Bitesize Consulting Ltd ("Bitesize", "we", "us"). You accept these terms when you tick the box on the download form. If you don't accept them, please don't download or use the Quick Check.

1 About the Quick Check

The Quick Check is a set of written instructions for an AI tool that you choose and run yourself. It helps you read your business rates bill and spot points worth checking. We don't run the AI tool, and we don't see your bill or the answers it gives you.

The Quick Check is for business use only. By accepting these terms, you confirm you're using it for your business.

2 Not advice

The Quick Check gives general guidance only. It isn't formal advice, a valuation, a rates appeal, or tax, legal or financial advice. Using it doesn't make you a client of Bitesize.

Before you contact your council, withhold a payment, make a claim or start a challenge, speak to your accountant or a business rates advisor. Keep paying your bills as they fall due while you check.

3 Accuracy and AI tools

AI tools can misread documents, make calculation errors, rely on out of date rules and give wrong answers with confidence. The rates figures in the Quick Check are correct as at the date shown on it, and rules change often.

We don't guarantee that the Quick Check, or anything an AI tool produces with it, is accurate, complete or suitable for your circumstances. Your AI provider's own terms apply to your use of their tool.

4 Your information

You choose which AI tool to use and what you upload to it. You're responsible for removing personal and confidential details from your bills, for checking your AI tool's data settings, and for handling any personal data about other people lawfully. We don't receive anything you upload to an AI tool.

5 Our liability

The Quick Check is provided free and as it is. To the fullest extent the law allows, we accept no liability for any loss arising from your use of, or reliance on, the Quick Check or anything an AI tool produces with it. This applies whether the claim is in contract, tort (including negligence), breach of statutory duty or otherwise.

Nothing in these terms limits or excludes liability for death or personal injury caused by negligence, for fraud or fraudulent misrepresentation, or for anything else that can't lawfully be limited or excluded.

6 Using the Quick Check

You may use the Quick Check within your own business. It remains our property. Please don't pass it on, sell it, republish it or present it as your own. Anyone else can download their own copy at rates.bitesizeconsulting.com.

7 Updates

We may update or withdraw the Quick Check at any time. Check the version date before you use it.

8 The NTIA's role

The Night Time Industries Association (NTIA) shares the Quick Check with its members. The NTIA doesn't prepare or check its content, and isn't responsible for it.

9 Privacy

Our privacy notice at rates.bitesizeconsulting.com/privacy.pdf explains how we handle the details you give us on the download form, including how we use your email address to send you news and insights. Every email includes an unsubscribe link.

10 Complaints

If you're unhappy with any part of the Quick Check, please email hello@bitesizeconsulting.com. We'll acknowledge your complaint within 30 days and respond as quickly as we can.

11 General

These terms are governed by the law of England and Wales, and the courts of England and Wales have exclusive jurisdiction. Nobody who isn't a party to these terms has any right to enforce them.

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